

# QS/1<sup>®</sup>'s Remote Backup Service

## Ensure your business can recover quickly from ransomware, malware or a natural disaster.

QS/1's Remote Backup and recovery service helps you recover from all sorts of data corruption or loss issues. From hardware failure, virus or other malware to a natural disaster, QS/1 offers solutions to help protect your operation and get you back in business as quickly as possible.

### More Than a Data Backup

QS/1 provides far more than secure, data backup. The real advantage is that if you suffer from a catastrophic event or other data loss, we provide personnel and other resources to help you recover and get back to serving customers as quickly as possible. We help replace damaged equipment, check system configurations, reload your data, conduct system tests and get you back online. It also helps you comply with legal requirements for protecting customer data.

### Secure Backup

Each day, your data is automatically encrypted and stored in two geographically separate, secure, cloud-based locations. Those backups are transmitted using the government-certified standard. Both data-storage locations are equipped with redundant communication links and electric power generators to ensure secure storage. We maintain the 10 most recent backups to further ensure against data loss.

### Cloud-Based Access

If necessary, QS/1 can set up online access so that you quickly begin operations while you get a new server and your data is restored. With this cloud-based option, you have 24/7 online access to your QS/1 software and data, so you can continue to service customers as usual.

### Verification

A daily confirmation email is sent after the backup is complete, so you know your data is safe. You will also be notified should there be a failure in either transmission or backup. For your convenience, you can even choose what time you would like your data backed up each day.

### Recovery

Recovery service includes equipment replacement\*, data reloading, system configuration and testing. Don't take chances, protect your business. Partner with QS/1 to ensure, in the event of a compromised network, your business will be prepared.



- Recover quickly from ransomware, malware or a natural disaster
- Secure, automatic daily backups and the resources you need for a quick recovery
- All data transmissions are encrypted using government-certified FIPS 140-2 AES algorithm
- Compliant with legal requirements for customer data protection
- Redundant storage at two geographically separate data storage locations
- Storage centers are equipped with 24/7 monitoring, redundant communications and backup generators
- Recovery services include equipment replacement\*, reloading of data, system configuration and testing
- QS/1 retains the last 10 backup transmissions as an additional safeguard
- Monthly fee based on the size of the data file



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