

# Optional Services

QS/1<sup>®</sup> offers its customers far more than industry-leading pharmacy management software. It also offers a range of products and services that can bolster profitability and efficiency. Use QS/1's optional services to build sales, increase profits, enhance customer care and reduce pharmacy errors.

## Optional Services

### PowerLine™ Claims Switch

- Transmits claims efficiently via the Internet, network or dial-up
- Data management supports third party claims resolution, data collection and other added value services
- Is industry leader in system availability, with redundant data centers
- Provides daily price updates for customers with optional price updates service

### Pre- and Post-Editing

- Reduce third party rejections
- Maximize reimbursement with current AWP

### FamilyCare® Network

- Gain access to top-managed care contracts and competitive reimbursement rates
- Access manufacturers rebates
- Access optional third party reconciliation services

### Nutri-Link

- Improve patient awareness of important supplement depletions
- Reduce herbal interactions
- Increase OTC margins with more supplement sales

### Remote Backup

- Meets HIPAA requirements for protecting customer data
- Aids in faster disaster recovery
- Transmits encrypted information to geographically separate data centers
- Is automatic and “hands-free” after initial set-up
- Transfers data automatically at the same time every day for consistency
- QS/1 retains recent backup transmissions to avoid potential data loss

### Web Services

- Extend pharmacy hours to 24 hours a day, 7 days a week
- Improve workflow with integrated Web refills
- Provide a health resource with industry-leading content
- Improve medication compliance through automated refill reminders



1-800-231-7776  
www.qs1.com



### **Clinical Updates**

- Keep clinical information accurate and current with electronic updates
- Update information including contraindication, interaction and allergy codes
- Update generic indicators, min-max dosing, drug counseling and allergy information

### **Patient Education Monographs**

- Provide patients with a take-home reference containing directions, side effects, precautions and more in English, Spanish or French

### **Images and Imprints**

- Match onscreen pill images, descriptions and NDCs to eliminate dispensing questions or issues
- Print imprint information on label and/or patient monograph

### **Price Updates**

- Update information including manufacturers, package sizes, competitive pricing, MAC pricing, net wholesale acquisition and state codes
- Receive weekly electronic price updates or on demand

### **HME Updates**

- ICD-9 codes
- Medicare fee schedule
- OCNA-Medigap numbers

### **E-prescribe**

- Eliminate illegible written prescriptions
- Enhance communication between the prescriber and pharmacy
- Reduce the risk of errors
- Receive refill requests and responses

### **Architext Warning Labels**

- Eliminate additional hardware costs when replacing printers
- Share soft fonts on all pharmacy printers
- Update warning label databases in real-time or quarterly via CD

### **Hardware Maintenance**

- Make one call to QS/1 for hardware support
- Access mail-in, onsite or phone-in service
- Receive priority handling
- No shipping charges

### **Software Maintenance**

- Access unlimited toll-free technical support from our Customer Support Center
- Receive enhancements in easy-to-use Internet-based service packs

### **Training**

- Choose from a variety of training options including i-trainer and online training
- Enhance skills and training at our regional seminars
- Access online help manuals

