

# SystemOne® for HME

QS/1®'s SystemOne HME Management System is ideally suited for any HME operation, from a pharmacy billing Medicare-covered medications to a large, full-service, multi-location HME business. Available as either an Internet-based or installed solution, SystemOne leads the industry with features and functionality to ensure efficiency and profitability.

## Total HME Business Management Solution

SystemOne easily processes orders, produces required paperwork, generates electronic and paper claims, and manages inventory and accounts receivables\* while ensuring your business is fully compliant with Medicare regulations.

## Improve Efficiency

SystemOne eliminates duplicate data entry. Enter patient and billing information once to bill multiple providers, generate patient statements\* and have complete inventory control, unlike free DME MAC or other non-integrated software.

## Ensure Compliance

SystemOne helps you meet all Medicare requirements for assignment of benefits, ABNs, delivery tickets, physician's orders, CMN, MAE and the capped rental/inexpensive and routinely-purchased items form. And, you can add integrated SystemOne IVR to automate time-consuming Medicare-required compliance calls to rental patients.

## Bill Faster with Accurate Claims

SystemOne provides direct electronic claims submission to the DME MACs, CEDI and most state Medicaid so claims are paid

faster and easier. And SystemOne alerts you to any missing claim information *before* it is submitted. Make claims even easier with our optional SystemOne Eligibility Plus module which gives you the capability to send electronic claims to more than 1,000 carriers for a small per-claim fee.\*

## Take SystemOne with You

With mobile workstations, delivery drivers and clinicians have full, real-time access to system data at all times. Track items throughout the delivery process and immediately confirm delivery by capturing a single patient signature. Apply the patient signature to multiple documents to reduce paperwork and increase accuracy.

## Comprehensive Training and Support

QS/1 offers live, interactive, web-based training to guide you during the learning process. Schedule additional training as your needs demand. Service specialists provide additional product support from our toll-free service center.

## Online Demo

Visit [www.qs1.com/hme](http://www.qs1.com/hme) to preview SystemOne and hear how QS/1 customers have used SystemOne to improve efficiency, reduce receivables and increase profitability.

## Tailor SystemOne with Advanced Capabilities

- Accounts Receivable
- Advanced Third Party
- SystemOne Eligibility Plus
- Purchase Orders
- Integrated Document Imaging
- Data Export
- Advanced Security
- Document Imaging Interfaces
- FedEx and UPS Shipping Interfaces
- Data Collection for Diabetic Supply Rebates for Roche Accu-Check products and Lifescan's One Touch products
- HME Database Services
- Remote Backup Service
- Integrated Point-of-Sale for credit card processing and front-end management
- Integrated IVR for telephone resupply orders and Medicare compliance calls
- Integrates with QS/1's NRx® and PrimeCare® Pharmacy Management Systems

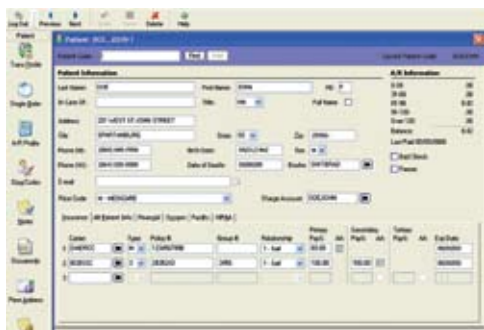


1-800-231-7776  
[www.qs1.com/hme](http://www.qs1.com/hme)

## MAIN RECORDS

### Patient File

- Search by patient name, code, policy number, birth date, social security number, telephone number or driver's license number
- Create a record by patient or company name
- Easily access the doctor file, carrier file or an inventory item from a patient order
- View and enter payments or adjustments from the patient screen
- Enter up to three carriers (in addition to the patient) for billing
- Maintain delivery instructions, permanent address, emergency contacts and place of service
- Access more than 15,000 ICD-9 codes by number or description\*



Patient Record

### Doctor File

- Automatically track prescribing history

### Carrier/Price Code File

- Manage different pay percentages for primary, secondary and tertiary carriers
- Automatic notification of errors or missing information on orders and claims

### Item File

- Search items by description, location, procedure/HCPC code, vendor, serial number, manufacturer, vendor SKU or UPC/GTIN
- Flexible pricing options include retail, usual and customary, discount pricing, contract pricing and carrier-allowable pricing

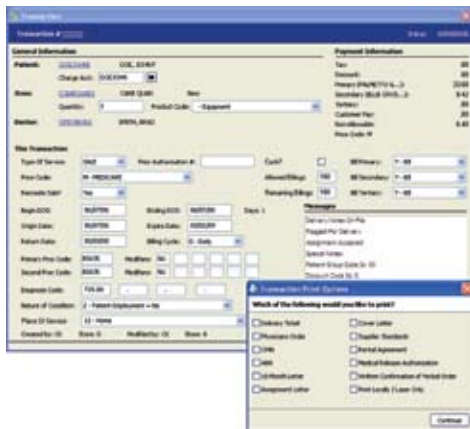
- Provides separate Medicare, Medicaid and third party carrier fields
- Set maximum and minimum inventory levels for ordering
- Track inventory levels for up to ten store locations\*
- Store and automatically bill Medicare allowables for up to 50 states\*

### Serialized Item File

- Search serialized items using item code, asset number or serial number
- Track lot number
- Schedule and monitor maintenance and repairs
- Track month-to-date, year-to-date and lifetime sale and rental history and revenue
- Calculate depreciation on equipment

### Store Information

- Easily set HME business operational defaults
- Allow up to 25 discount levels
- Handle more than 1,200 separate sales tax tables
- Establish percentages for accelerated or straight-line depreciation



Transaction Screen

### Security Access

- Comply with HIPAA security regulations
- Track access of specific patient records
- Control user access to grant or deny viewing, updating, adding or deleting of information
- Automatically track who creates or changes system information with optional Advanced Security module\*

## ORDER PROCESSING

- Process multiple order types including purchases, daily and recurring rentals
- Store multiple sales tax rates based upon delivery location
- Display alerts to missing information required to bill
- Print delivery instructions on delivery tickets
- Schedule deliveries and pickups based upon delivery zone
- Print order quotes, invoices, packing slips and delivery tickets
- Automatically manage Medicare-capped rentals and documentation modifiers

## THIRD PARTY BILLING

- Send direct electronic claims to Medicare and Medicaid\*\*
- Bill electronic claims to most commercial carriers with SystemOne Eligibility Plus for a small per-claim fee\*
- Print paper CMS 1500 forms as needed
- Download ERA/ERN/835s and automatically post payments\*

## COMPREHENSIVE REPORTING

- Flexible, simple and comprehensive reporting, including custom designed reports, lists and exports
- Customize and save up to 99 different versions of more than 70 standard reports
- Define mail merge lists and letters
- Easily export user-defined data to Microsoft® Excel and other file formats\*

## MANAGE RESUPPLY BUSINESS

- Use integrated SystemOne IVR to automate and initiate re-supply orders to ensure patient compliance and expected monthly revenue.\*

\* Requires additional optional hardware, software or services.

\*\* See your QS/1 HME Marketing Representative for a complete list of electronic claims transmission carriers.