

# NRx<sup>®</sup> for Pharmacy

## Software that grows with your business.

QS/1's NRx enhances your pharmacy's productivity with tools to simplify workflow, process claims, manage inventory and more. NRx integrates with other QS/1 products, including Point-of-Sale, SystemOne<sup>®</sup> for HME, Multi-Site Management (MSM<sup>™</sup>), inbound/outbound IVR and Web Refill Services to provide a comprehensive approach with a flexible and cost-effective design.

### Improve Refill Processing

QS/1's InstantFill<sup>®</sup> automatically queues eligible IVR and web refills, prints the labels and can send them to automated dispensing systems. Integrated Medicare Part B Compliance Documentation tools prepare and print the required documentation during processing and stores it electronically for easy retrieval during an audit.

### Increase Workflow Flexibility

Pharmacists enjoy fast, safe processing and speedy satisfaction of DUR messages and error correction. QS/1's flexible Workflow addresses your pharmacy's unique needs. Pharmacy at a Glance helps you pinpoint and eliminate potential bottlenecks, while RetrieveRx<sup>®</sup> allows you to quickly find prescriptions at checkout. The electronic claims scan identifies problems and suggests corrective measures.

### Boost Five-Star Ratings and Patient Adherence

NRx provides multiple tools to help you improve patient adherence, your overall operational efficiency and Five-Star Ratings, including the following: automated refills and reminders, inbound and outbound IVR, Web refills, prescription synchronization, refill apps for smartphones and automatic flagging of drugs with specific therapeutic classes monitored by CMS, such as ACE inhibitors or statins.

### Enhance Your Business

Medication Therapy Management (MTM) tools allow you to develop and tailor patient programs. Built-in reporting tools provide flexibility and customization. The Return-to-Stock feature, along with inventory control and electronic ordering, reduces inventory costs, which can lead to greater profits and maximum utilization of cash.

### Comprehensive Support and Training

Live, interactive and web-based training guides you during the learning process. Multiple learning opportunities are available, including self-paced foundation training, online Help, step-by-step wizards, tutorials and full training documentation.

### Expand with Optional Modules

Optional integrated modules include Accounts Receivable, Document Imaging, Nursing Home, Advanced Reporting and Data Export.



- Improve Five-Star Ratings with built-in tools
- Utilize multiple adherence and prescription-synchronization solutions
- Automatically process eligible IVR and web refills with InstantFill
- Create and access a list of commonly-prescribed medications, frequently-used tasks and patient, drug and prescriber search criteria using the customizable sidebar
- Add optional integrated modules as your business grows and changes
- Interface seamlessly with many productivity and patient-care tools
- Enjoy a full range of additional services, including clinical and price updates, pre- and post-edits and remote backup
- Easily install software and clinical updates via online Service Packs
- Receive industry alerts from the QS/1 Message Center with critical information, such as drug recalls or claims-processing issues
- Handle e-Prescribing of Controlled Substances (EPCS), Health Market Science (HMS), ScriptChek<sup>®</sup>, CoverMyMeds<sup>®</sup> and Medicare Part B Documentation
- Automate reporting with Report Scheduler as well as create reports using modifiable, pre-defined reports and templates or create your own\*



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# NRx Pharmacy Management System

## Prescription Processing

- Check Medicare eligibility and automatically update Rx Profile with new coverage information
- Scan prescription image to process now or at a later date
- Check drug-drug and food-drug interactions, geriatric and pediatric precautions, min-max dosing, allergies and duplicate therapy\*
- Utilize the Tickler File for reminders and queue-based filtering of prescriptions
- Quote prescription price before filling
- Add patients, drugs, doctors and SIGs from the Prescription Processing screen

## Adherence and Five-Star Ratings

- Multiple patient refill reminder tools, phone, email and text reminders
- MobileRx® app for Android™ and iPhone® allows patients to use their smartphones to easily order refills and set alerts to remind them to take their medications
- Health-Minder® refill reminder tool that automatically refills routine prescriptions and can call, text or email pick-up reminders to patients
- Synchronize all patient refills for pickup the same day of the month
- Five-Star reports to identify non-adherent patients and provide patient Medication Possession Ratios (MPR)
- MTM tools for documenting outcomes, SOAP notes, lab values and immunizations
- Provide patients with Personal Medication Records (PMRs) and Medication Action Plans (MAPs)
- Automatically flag drugs with specific therapeutic classes, such as ACE inhibitors or statins, that CMS monitors for Five-Star measures

## Pharmacy Operations

- Customize labels and reports to suit your needs\*
- Tailor our integrated and scalable workflow to meet your unique needs
- Identify potential bottlenecks in pharmacy queues with Pharmacy at a Glance dashboard
- Scan documents and add to patient, drug, prescriber or prescription records for complete files\*

## Prescription Pricing

- Take advantage of advanced pricing control
- Choose pricing structures based on third-party pricing, drug price plans or your own pricing structures
- Create formulas for determining prescription price

## Inventory Management

- Identify trends and minimize excess inventory with Forecasting report
- Order electronically from wholesalers
- Receive electronic price updates, including SKUs and acquisition costs

## Data Maintenance

- Quickly add new drugs by entering NDC or drug description
- Establish appropriate security-access levels
- Update drug clinical and pricing information electronically as needed\*

## Claims Processing

- Process claims quickly and easily via QS/1's own PowerLine™ claims switch
- Verify third-party and Medicaid eligibility
- Manage coupons
- Reduce rejections with error alerts before claim is submitted
- Automatically update drug cost during claims transmission
- Group claims for billing at any time during the month

\* Requires additional hardware, software or services.



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