

SystemOne®

Management Software for HME Businesses

QS/1®'s SystemOne for HME is designed specifically to give you an advantage in the highly competitive HME marketplace. Available as either an Internet-based or installed solution, QS/1's industry-leading record of adding features and functionality has made it a favorite in the industry. The modular design enables you to select only the functionality you need, then add to it as your business demands.

Total HME Business Management Solution

SystemOne provides the industry's most comprehensive approach to HME – enabling you to easily handle every aspect of your business, including accounts receivable, point-of-sale, shipping, rentals, sales and more*. Our unique Interactive Voice Response (IVR)* provides an excellent way to communicate with customers, and our robust reporting system gives you instant access to the information you need. If you operate a pharmacy, QS/1 provides the industry's only integrated pharmacy HME solution.

Improve Efficiency

SystemOne eliminates duplicate data entry; you only need to enter patient, doctor, carrier and item information once to be used throughout the system. From a single order entry, you can create claims plus update inventory and accounts receivable.

Ensure Medicare and Accreditation Compliance

SystemOne automatically prints all Medicare-required documents. The outbound capability of our integrated IVR also enables you to automate time-consuming Medicare compliance calls for rentals and patient-satisfaction surveys.

Bill Faster with Accurate Claims

SystemOne speeds claim processing by checking for errors and alerting you to missing or invalid information before the claim is submitted and allowing you to perform unlimited eligibility checking. You can electronically bill Medicare, 40 state Medicaid, MediCal and over 1,000 commercial carriers.

Comprehensive Training and Support

QS/1 offers live, interactive, web-based training to guide you during the learning process. Additional training is available as needed with our certified trainers and product support is available from our toll-free Customer Support Center.

Test Drive SystemOne Online

See the SystemOne advantage for yourself with our online demo at www.qs1.com/home-medical. Call 800.231.7776 to schedule a live demo.



800.231.7776 www.qs1.com

* Requires additional optional hardware, software or services.



- The industry's only solution for integrating HME, pharmacy, POS and IVR
- Integrated touchscreen POS provides inventory control, payment processing and all required compliance for your retail front end
- Integrated IVR allows customers to request refills and resupply orders at their convenience and enables outbound calls for marketing and compliance
- Capture signatures electronically* in the store or in the field for HIPAA and credit cards and apply to multiple documents
- Interfaces include UPS® for shipping and an easy connection to document imaging systems, including DocuTrack™, RemitDATA™ and MedFORCE®, as well as other industry-standard HL7 interfaces
- Expand capabilities with these available options*:
 - Accounts Receivable
 - Purchase Orders
 - Advanced Third-Party billing
 - Central Provider for billing multiple locations
 - Document Imaging
 - POS
 - IVR
 - Data Export
 - Data Collection
 - HME Database Services
 - Remote Backup
 - Remote Checkout®

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Main Records

Patient File

- Search patients by: name, code, policy numbers, birth date, social security number, telephone number, cell phone number or driver's license number
- Easily create accounts for patient or company/facility
- Maintain up to five doctors per patient
- Maintain up to 12 diagnosis codes per patient
- Maintain up to 99 carriers and bill up to three carriers at once, plus bill any remaining balances to the patient
- View and enter payments or adjustments from the patient screen
- Maintain permanent addresses, delivery addresses with instructions, up to three emergency contacts and a default place of service for each patient

Doctor File

- Automatically track prescribing history
- Update and verify NPI numbers
- Verify and monitor physician PECOS coverage

Carrier/Price Code File

- Manage different pay percentages for primary, secondary and tertiary carriers

- Receive automatic notification of errors or missing information as orders are entered and before claims are generated

Item File

- Search items by: item code, description, word search, procedure/HCPC code, manufacturer, vendor, vendor SKU, UPC/GTIN, serial number or location
- Flexible pricing options include retail, usual and customary, discount pricing, contract pricing and carrier-allowable pricing
- Provides separate Medicare, Medicaid and third-party carrier fields for maintaining coverage and documentation requirements
- Set maximum and minimum inventory levels for ordering
- Track month-to-date, year-to-date, lifetime sale, rental history and revenue
- Track inventory levels for up to 10 store locations*
- Store and automatically bill Medicare allowables for up to 50 states*

Serialized Item File

- Search serialized items using item code, asset number or serial number

- Track lot numbers
- Schedule and monitor maintenance
- Track repairs, including parts and labor costs
- Calculate depreciation on equipment by the accelerated or straight-line depreciation method

Store Information

- Easily set HME business operational defaults
- Allow up to 25 discount levels
- Handle more than 1,200 separate sales tax tables

Security Access

- Control user access to grant or deny viewing, updating, adding or deleting of information
- Comply with HIPAA security regulations
- Track access of specific patient records and changes to inventory quantity on hand
- Automatically track who creates or changes system information with our Advanced Security module

Order Processing

- Process multiple order types, including purchases as well as daily and recurring rentals
- Store multiple sales tax rates based upon delivery location

- Easily access the doctor file, carrier file or item file from a patient order
- Receive automatic alerts for missing information required to bill
- Print delivery instructions on delivery tickets

- Schedule deliveries and pickups based upon delivery zone
- Print quotes, delivery tickets, invoices and packing slips
- Automatically manage Medicare-capped rentals and documentation modifiers

Third-Party Billing

- Send electronic claims to Medicare via ZirMed or ABILITY[†]
- Send direct electronic claims to over 40 state Medicaid and MediCal with no additional charge**

- Send electronic claims to most commercial carriers with ZirMed for a small per-claim fee*

- Print paper CMS 1500 forms as needed
- Download ERA/ERN/835s and automatically post payments*

Comprehensive Reporting

- Flexible, simple and comprehensive reporting, including custom-designed reports, lists and exports

- Customize and save up to 99 different versions of more than 70 standard reports
- Define mail-merge lists and letters

- Easily export user-defined data to the most popular databases, spread sheets and report programs*

* Requires additional optional hardware, software or services. ** Ask your QS/1 HME Marketing Representative for a complete list of electronic claims transmission carriers.

[†] ABILITY and ZirMed are approved vendors for transmitting claims to Medicare. There is a fee for their services.



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