

## **mobileRx Privacy Policy**

### **Introduction**

The mobileRx mobile application ("App") is a QS/1 product that allows a participating pharmacy to accept orders and prescription information from online or mobile customers. Your privacy is important to us at QS/1. We understand that your health is a very personal, private subject and we want you to feel as comfortable as possible using this App. This Privacy Policy will tell you what information we collect, how this information is used, how we protect this information, and what choices you have about how this information is used. We urge you to read this policy so that you will understand our commitment to you and your privacy, and how you can participate in that commitment.

By submitting Personal Information through the App, you agree to the terms of this Privacy Policy and expressly consent to the processing of your Personal Information in accordance with this Privacy Policy. Please do not use the App if you do not agree to the terms of this Privacy Policy.

### **Terms and Conditions**

Your use of the App is subject to our Terms and Conditions. Nothing in this notice regarding our privacy policy is intended to and does not create any contractual or other legal rights in or on behalf of any party.

### **Information We Collect**

QS/1 collects several kinds of information through your use of the App.

#### **A. Collection of Personal Information**

Personal Information is information that can be used to identify you. You may provide Personal Information to QS/1 through the mobileRx App that we operate on behalf of specific, individual participating pharmacies. This Personal Information includes your name, address, phone number, e-mail address, date of birth, and My Rx Username and Password. This data is entered and stored under the "My Rx Profile" function of the App. You may also enter your prescription information into the App, including the medication name, dosage, quantity, and prescription number. The Personal Information in My Rx Profile may be modified only by means of a valid password that you create. Whenever you submit or modify the information in My Rx Profile, we will send such information over the Internet using Secure Socket Layer ("SSL"), version 3 (or other later versions) encryption technology. The information you submit to My Rx Profile will be stored on a secure server. However, we do not guarantee that the information you submit to My Rx Profile will be protected against loss, misuse, or alteration by third parties.

**In some situations, our use of your Personal Information will be subject to the requirements of the Health Insurance Portability and Accountability Act (HIPAA). In these circumstances, the terms of your pharmacy's Notice of Privacy Practices will apply.**

## **B. Collection of Anonymous Information**

Anonymous Information is information that is not linked to your Personal Information and does not personally identify you. This information may be used by QS/1 to examine usage of the App so that we may make improvements. QS/1 reserves the right to use Anonymous Information for any purpose.

## **C. Collection of Technical and Other Information**

### **i. Cookies and Cache Data**

Cookies and cache data are computer files that allow us to monitor what devices access the App and the activities users conduct while on the App. Among other things, this information helps us to statistically monitor how many people are using our App and for what purpose.

### **ii. IP Addresses, Phone Serial Numbers and Phone Numbers.**

IP addresses, phone serial numbers and phone numbers are used by your mobile device every time you are connected to the Internet. Your IP address is a number used by computers on a network to identify your mobile device. IP addresses are automatically collected by our web server as part of demographic and profile data so that certain information may be sent to you. We will not use your IP address to attempt to identify your Personal Data.

### **iii. System Information.**

During your use of the App, we collect certain system information including the type of device being used and the operating system and version being used. This system information is sent automatically by your device.

## **Disclosure of Your Information**

QS/1 will share your Personal Information with the pharmacy you have designated to fill your prescription or other order. Authorized employees and agents of that pharmacy will have access to the Personal Information you provide through the App. Any Personal Information provided to that designated pharmacy is required to be treated in accordance with the terms of this Privacy Policy, unless you are otherwise notified.

Except as set forth in this Privacy Policy, QS/1 will not disclose any of your Personal Information to third parties. In the following limited circumstances we will consider, and

may release, Personal Information to third parties: (1) to comply with valid legal requirements such as a law, regulation, search warrant, subpoena or court order; or (2) in special cases where we in good faith believe that disclosing this information is necessary to identify, contact or bring legal action against someone who may cause injury to others.

### **Your Choices and Responsibilities Regarding Your Information**

#### **A. Communications from QS/1**

When you create My Rx Profile, you will be asked to provide your email address. The App allows you to request a forgotten password, which is sent by email to the address you provided when creating or updating your My Rx Profile. Other than this service, QS/1 will not contact you by email.

#### **B. Changes to Personal Information**

You may change your Personal Information by making changes in your My Rx Profile. Additionally, you can always contact us in order to deactivate your account and profiles or update some of the Personal Information that you have provided to us.

#### **C. Responsibilities Regarding Your Information**

The My Rx Profile service is a powerful storage tool that we hope you will enjoy. However, please note that you are responsible for taking all reasonable steps to ensure that no unauthorized person knows your password to My Rx Profile. It is your sole responsibility to (1) control the dissemination and use of activation codes and passwords; (2) authorize, monitor, and control access to and use of your My Rx Profile password; (3) promptly inform QS/1 of any need to deactivate a password. To deactivate a password, please call a Customer Care Representative at 1-800-845-7558.

### **How QS/1 Handles Privacy Internally**

QS/1 wants your personal information to remain as secure as reasonably possible. We provide technical safeguards and have a code of conduct for QS/1 employees that are permitted to access our customers' information.

QS/1 uses SSL technology to help ensure the integrity and privacy of the Personal Information you provide to us via the Internet. All of our web servers are protected by a high security firewall to prevent unauthorized access. As an additional security measure, your Personal Information is kept on a separate server where your password is encrypted and stored on a database behind an additional layer of security.

All QS/1 employees must abide by our Privacy Policy. Those who violate our Privacy Policy are subject to disciplinary action, up to and including termination. Access by

authorized personnel is controlled by secure authentication (i.e., an I.D., Encrypted Password).

### **Information from Children**

QS/1 does not collect or maintain Personal Information for individuals that identify themselves as children under the age of 13. The App is not intended for use by children under the age of 13.

If a parent believes that his or her child has submitted personal information to QS/1, they may contact QS/1 by e-mail at [privacyofficer@qs1.com](mailto:privacyofficer@qs1.com); by postal mail at 201 W. St. John Street, Spartanburg, SC 29306; or by phone at 1-800-845-7558.

QS/1 will promptly delete the information upon learning that it relates to a child. As noted above QS/1 will not knowingly collect any information from a child.

### **Contact Information**

If you have any questions or concerns about our Privacy Policy, or about the way your information is collected and used, please call us toll-free at 1-800-845-7558 or contact us at the following address:

Privacy Officer  
201 W. St. John Street  
Spartanburg, SC 29306