

SystemOne® – HME/DME Software for Pharmacies

Pharmacy's Only Integrated HME Solution. QS/1® is the only solution that brings pharmacy management*, HME management, point-of-sale (POS)*, and interactive voice response (IVR)* into a system that integrates your entire operation. Available as either an Internet-based or installed solution, SystemOne's modular approach makes it ideally suited to fit any pharmacy's needs whether you're dispensing select supplies or managing a comprehensive HME business.

Eliminate Duplicate Data Entry

SystemOne and QS/1's NRx® and PrimeCare® Pharmacy Management Systems share patient demographics and doctor files, eliminating unnecessary duplicate data entry.

Ensure Medicare Part B Compliance

With QS/1's integration of pharmacy and HME, all Medicare Part B-required documents are automatically printed even if the pharmacist or pharmacy tech isn't familiar with Medicare Part B requirements.

Improve Efficiency

SystemOne leads the industry with features and functionality to ensure Medicare compliance, efficiency, and profitability. Prescriptions are automatically transferred from QS/1 pharmacy software to SystemOne for billing upon printing the label. You can also generate secondary electronic insurance claims for up to three carriers, and if any money is still due, it is transferred to SystemOne A/R.*

Bill Faster with Accurate Claims

SystemOne speeds claim processing by checking errors and alerting you to missing or invalid information before the claim is submitted, and allows you to perform unlimited eligibility checking. You can electronically bill Medicare, 40 state Medicaid, MediCal, and over 1,000 commercial carriers.

Comprehensive Training and Support

QS/1 offers live, interactive, web-based training to guide you during the learning process. Additional training is available as needed with our Customer Support Agents who provide additional product support from our toll-free service center.

Online Demo

See how QS/1 can handle HME for your pharmacy with our online demo at www.qs1.com/hme. Call 800.231.7776 to schedule a live demo.

- Patients sign once for prescription log, to waive counseling, Medicare Part B documentation, and credit card authorization
- Allows you to bill HME and pharmacy in one patient statement
- Integrated IVR handles needs of both pharmacy and HME, including outbound compliance calls and surveys*
- Delivery drivers and clinicians have full, real-time mobile access to data, and have the ability to capture signatures electronically*
- Automatically prints all Medicare Part B documents when prescription is filled
- Advanced Modules* Expand Capabilities
 - Accounts Receivable
 - Purchase Orders
 - Advanced Third Party Billing
 - Integrated Document Imaging
 - Point-of-Sale
 - IVR for HME
 - Data Export
 - FedEx and UPS Shipping Interfaces
 - Document Imaging Interfaces to third-party vendors such as MedFORCE, RemitDATA's WebScan, and Integra's DocuTrack
 - Data Collection for Diabetic Supply Rebates for Roche Accu-Check products
 - HME Database Services
 - Remote Backup Service
 - Remote Checkout®



1.800.231.7776
www.qs1.com

Main Records

• Patient File

- Patient demographics are shared with NRx and PrimeCare, thereby eliminating duplicate patient entry
- Search by: patient name, code, policy numbers, birth date, social security number, telephone number, mobile phone, or driver's license number
- Create records for patients or companies
- Store up to five doctors
- Store up to 12 diagnosis codes
- Enter up to 99 carriers and bill up to three carriers at any one time, plus bill any remaining balances to the patient
- Maintain delivery instructions, permanent address, emergency contacts, and place of service
- View and enter payments or adjustments from the patient screen

• Doctor File

- Doctor file is completely shared with NRx and PrimeCare, thereby eliminating duplicate doctor entry
- Automatically track prescribing history

• Carrier/Price Code File

- Manage different pay percentages for primary, secondary, and tertiary carriers
- Manage effective dates and expiration dates that automatically control billing the correct carrier
- Automatic notification of errors or missing information as orders are entered and before claims are generated

• Item File

- Search items by description, location, procedure/HCCPC code, manufacturer, vendor, vendor SKU, serial number, or UPC/GTIN
- Flexible pricing options include retail, usual and customary, discount pricing, contract pricing, and carrier-allowable pricing
- Provides separate Medicare, Medicaid, and third-party carrier fields

- Set maximum and minimum inventory levels for automated purchase ordering
- Track inventory levels for up to 10 store locations*
- Store and automatically bill Medicare allowables for up to 50 states*
- Track month-to-date, year-to-date and lifetime sale and rental history, and revenue

• Serialized Item File

- Search serialized items using item code, asset number, or serial number
- Track lot numbers
- Schedule and monitor maintenance and repairs
- Calculate depreciation on equipment via accelerated or straight-line methods

• Store Information

- Easily set HME business operational defaults
- Allow up to 25 discount levels
- Handle more than 1,200 separate sales tax tables

• Security Access

- Comply with HIPAA security regulations
- Track access of specific patient records
- Control user access to grant or deny viewing, updating, adding, or deleting of information
- Automatically track who creates or changes system information with Advanced Security module*

Order Processing

- Process multiple order types including purchases and daily and recurring rentals
- Store multiple sales tax rates based upon delivery location
- Easily access the doctor file, carrier file, or an item file from a patient order
- Display alerts for missing information required to bill
- Print delivery instructions on delivery tickets
- Schedule deliveries and pickups based upon delivery zone

- Print quotes, delivery tickets, invoices, and packing slips
- Automatically manage Medicare-capped rentals and documentation modifiers

Third Party Billing

- Send electronic claims to Medicare via ABILITY or Zirmed†
- Send direct electronic claims to over 40 state Medicaid and MediCal with no additional cost**
- Send electronic claims to most commercial carriers with Zirmed for a small per-claim fee*
- Print paper CMS 1500 forms as needed
- Download ERA/ERN/835s and automatically post payments*

Comprehensive Reporting

- Flexible, simple, and comprehensive reporting, including custom-designed reports, lists, and exports
- Customize and save up to 99 different versions of more than 70 standard reports
- Define mail merge lists and letters
- Easily export user-defined data to Microsoft® Excel® and other file formats*

* Requires additional optional hardware, software, and/or services.

** See your QS/1 HME Marketing Representative for a complete list of electronic claims transmission carriers

†ABILITY and Zirmed are approved vendors for transmitting claims to Medicare. There is a fee for their services.

